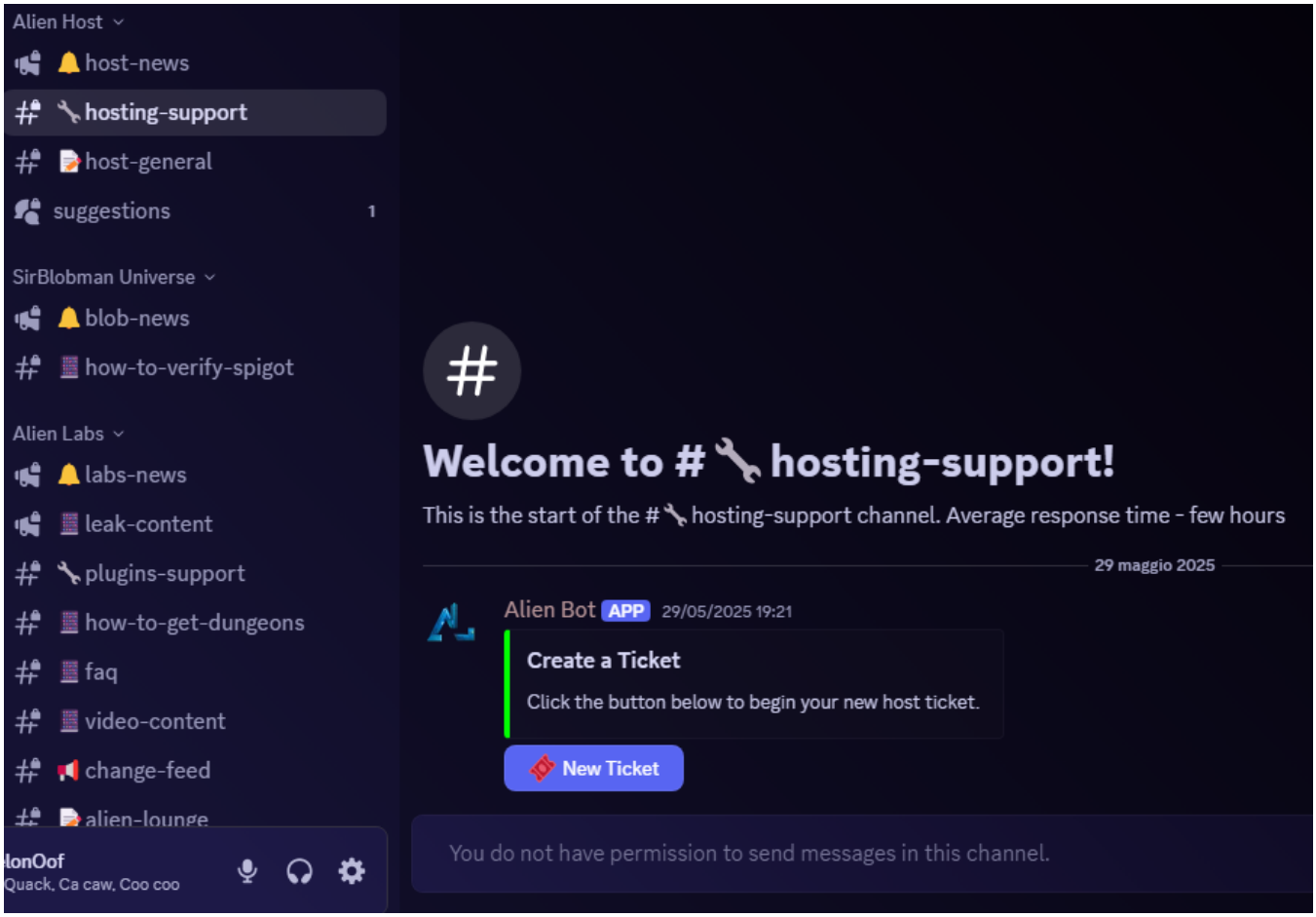
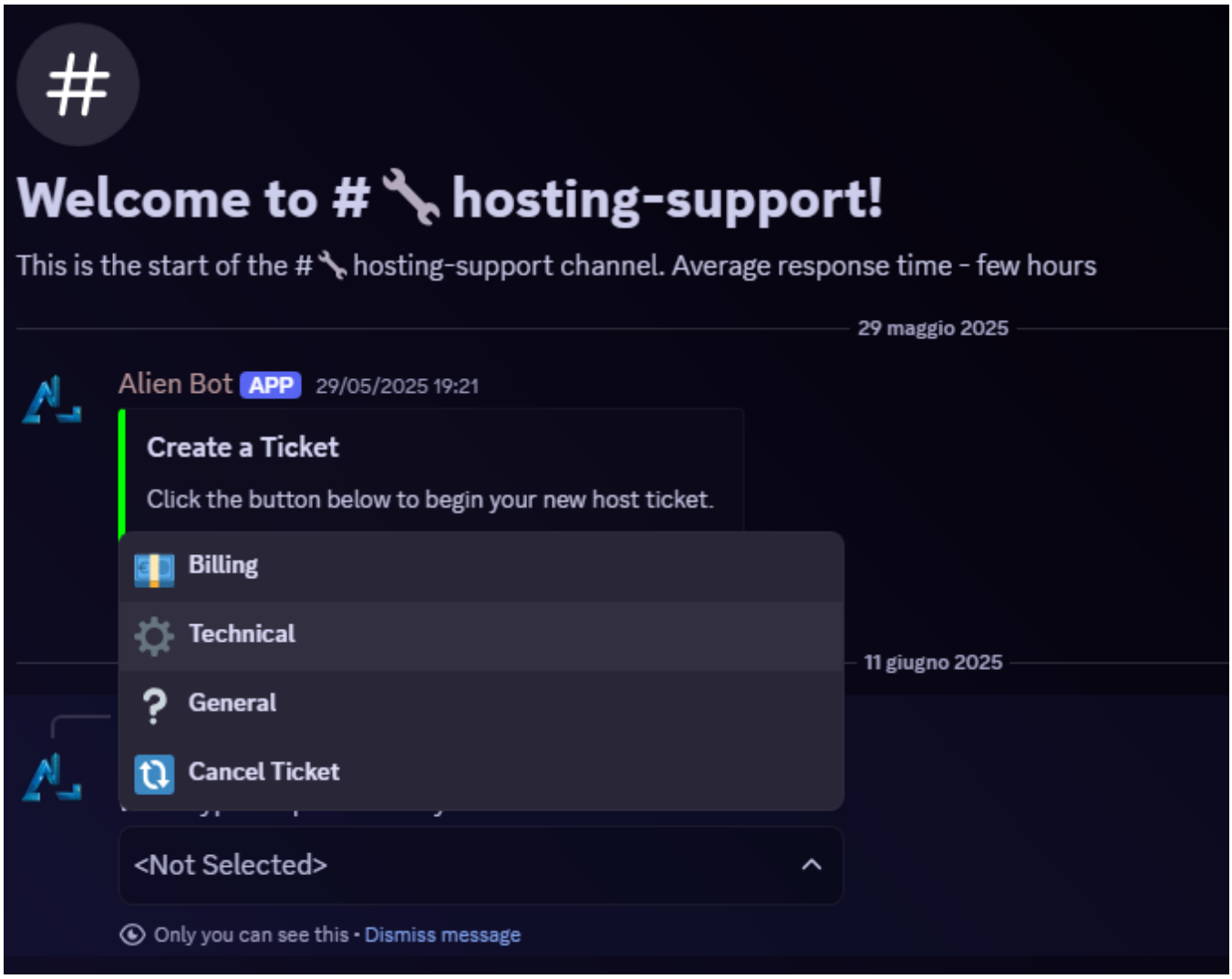
Creating a support ticket

In order to create a support ticket at our Discord please follow the instructions below.

1. Make sure your **Discord account** is **linked**
2. Go to Discord and click on **alienhost-support** channel, you will see the following:



3. Click on **New Ticket** and choose the type of ticket you want to create:



- **Billing:** for matters related to your plan, refunds or pricing questions.
- **Technical:** for matters related to your server, like hardware or issues with your server on the panel.
- **General:** for any other matters.

4. Once you select a topic, you will be automatically pinged in your ticket. Please briefly describe the question you have and our staff with be as quick as possible with you.

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Created 2023-12-31 19:05:33 UTC by Deadlykill
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