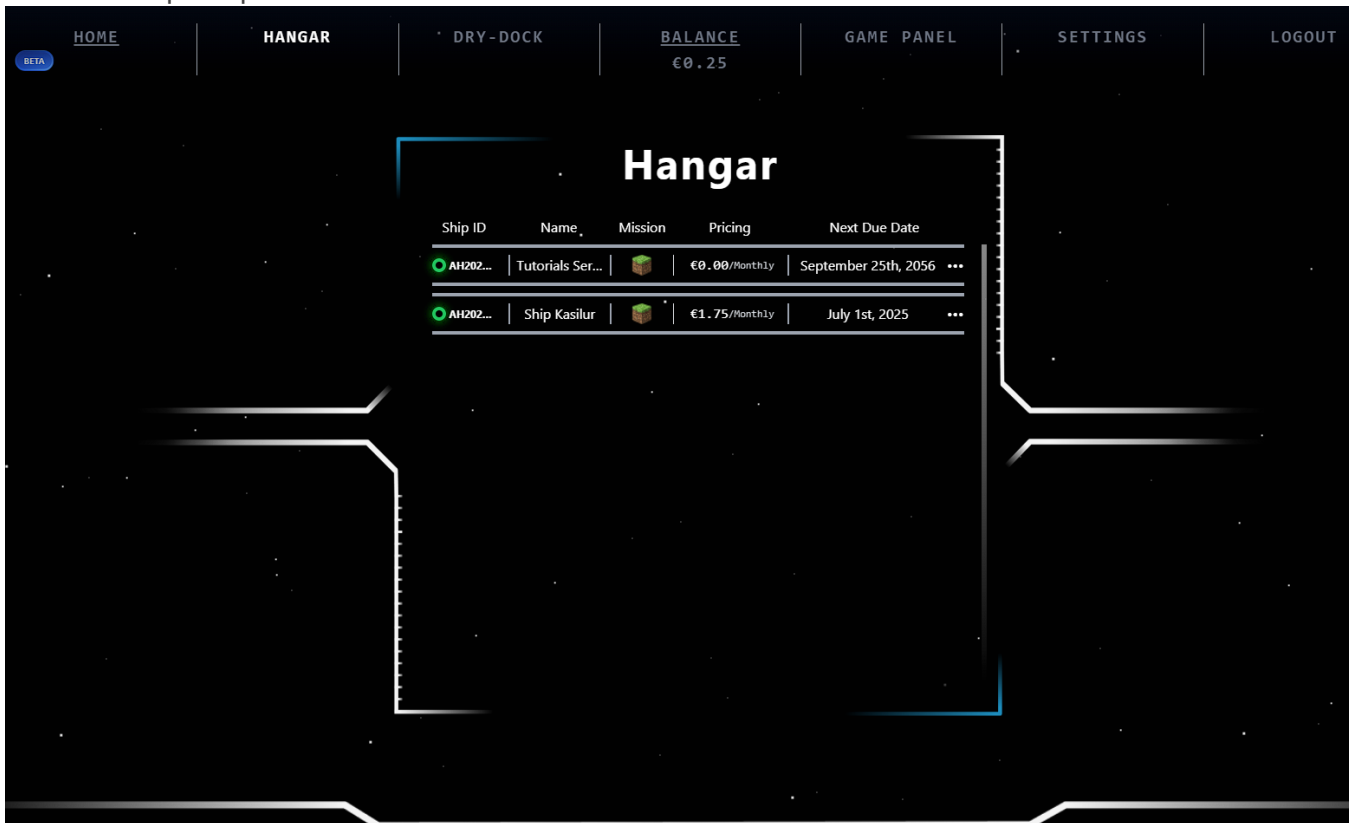


Requesting a refund

Refund is not always available, check out [this article](#)

1. Refunding a service is incredibly easy. Navigate to your [Billing Panel](#).

You will be prompted with a similar screen to this:

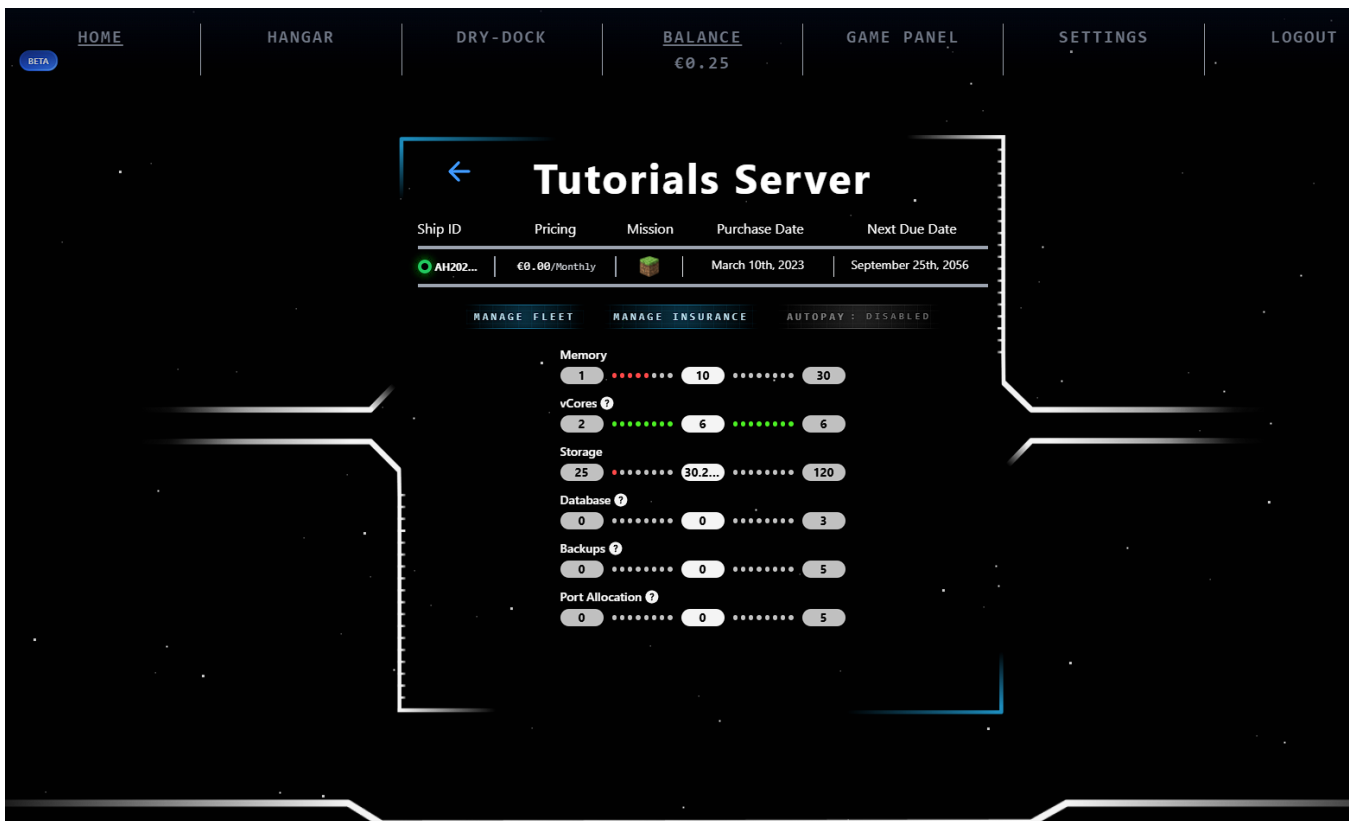


The screenshot shows a web interface with a dark theme. At the top is a navigation bar with links: HOME, HANGAR, DRY-DOCK, BALANCE (€0.25), GAME PANEL, SETTINGS, and LOGOUT. A 'BETA' badge is on the left. The main content area is titled 'Hangar' and contains a table with the following data:

Ship ID	Name	Mission	Pricing	Next Due Date
AH202...	Tutorials Ser...		€0.00/Monthly	September 25th, 2056 ...
AH202...	Ship Kasilur		€1.75/Monthly	July 1st, 2025 ...

Click on the **3 dots** of the interested server, in our case, **Tutorials Server**.

You will now see screen like this:



Click the **Manage Insurance** button, then click **Terminate Insurance**.

